

Introduction

Please read this document which identifies the mitigation strategies for risks that we employ for teams on the ground in Cambodia. Please ensure you understand the mitigating strategy, or you mark this form and ask us any questions you might have. We aim to run through this list at the in-country briefing, but in case anything is missed or you don't have a chance to ask the question then, please do contact us by email.

You can find a full copy of our Risk Management Policy in the policy section of our website.

If you think we might have overlooked any concern you have, please also raise that with us by emailing applications@seebeyondborders.org

Treatment of Identified Risks

Key Element	Description of Risks	Risk Mitigating Strategies	Participant Comment
Public Safety – Personal safety	<ul style="list-style-type: none"> ▪ Person is kidnapped 	<ul style="list-style-type: none"> – People are advised to register their travel plans with the Australian Government Dept. of Trade and Foreign Affairs – Regular check on the location of all group members – SeeBeyondBorders' staff receive latest Government advice from Smart Traveller website to be aware of any particular current risks 	
Public Safety – Personal safety	<ul style="list-style-type: none"> ▪ Person is injured or at risk as a result of: <ul style="list-style-type: none"> ○ Separation from the group ○ Theft ○ Electric shock ○ Crowds ○ Public incident or accident 	<ul style="list-style-type: none"> – In the interest of personal safety, if participants have a Cambodia-valid mobile phone number, they are requested to provide this to SeeBeyondBorders staff for distribution among group members. – SeeBeyondBorders strongly recommends that at least three people are together at all times, are vigilant of their surroundings and take special care after dark – Program participants are advised: <ul style="list-style-type: none"> ○ to be aware that building standards are different and electrical wiring may be a hazard ○ to take precautions against injury and/or theft in crowded areas and be aware of suspicious or unusual activity ○ to avoid any form of crowd that appears to be a demonstration – Program participants are strongly advised not to offer 'good Samaritan' assistance in any public incident or accident as there is no legal protection and foreigners could be deemed liable and/or targeted for extortion 	

Key Element	Description of Risks	Risk Mitigating Strategies	Participant Comment
<p>Public Safety – Personal items</p>	<ul style="list-style-type: none"> ▪ Personal items, e.g. passport, camera, laptop, valuables are lost, stolen or damaged 	<ul style="list-style-type: none"> – Program participants are advised <ul style="list-style-type: none"> ○ not to take unnecessary valuable items with them ○ not to leave items of value in view in their rooms ○ to use safety deposit boxes where available for cash and travel documents, and lock items of value in their luggage ○ to take special care of possessions, particularly in crowded areas; be vigilant, help each other and apply common sense. 	
<p>Public Safety – Environmental</p>	<ul style="list-style-type: none"> ▪ Person is injured as a result of insect, snake or animal bites 	<ul style="list-style-type: none"> – Program participants are advised <ul style="list-style-type: none"> ○ to take precautions against insect bites with protective clothing and repellent ○ to keep away from roaming dogs and generally not touch animals ○ to seek advice from their doctor or travel doctor regarding immunisation and prophylactics to prevent diseases ○ not to wander off either in town or rural areas by themselves 	
<p>Public Safety – Environmental</p>	<p>Contaminated water and/or poor sanitation and hygiene may be hazardous to personal safety, in extreme circumstances leading to hospitalisation</p>	<ul style="list-style-type: none"> – Program participants are strongly advised <ul style="list-style-type: none"> ○ to only drink bottled water or bottled/canned drinks and to avoid ice in local restaurants ○ to drink plenty of bottled water to stay well hydrated ○ to always carry and use hand sanitizer before eating and drinking, in the absence of soap and clean water ○ to avoid ground water and not swim in lakes or rivers – Saline solution or bottled water to be used to clean grazes and cuts. 	
<p>Public safety – Disease/health</p>	<ul style="list-style-type: none"> ▪ Person becomes ill, leading to possible dehydration ▪ Person needs to be hospitalized 	<ul style="list-style-type: none"> – Program participants are required to take out travel insurance with adequate cover and strongly advised to use AIG Travel Insurance – Program participants are advised to seek advice from their doctor or a travel doctor prior to departure regarding immunization, prophylactics to prevent diseases, and medication for diarrhoea and/or vomiting – SeeBeyondBorders’ staff and/or trained first aiders on Program refer person to hospital if and when appropriate – SeeBeyondBorders’ staff are aware of location and contact details of hospitals and/or International SOS clinics 	

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<p>Public safety – Road/vehicle safety</p>	<ul style="list-style-type: none"> ▪ Person is injured as a result of traffic incident as a pedestrian or vehicle passenger 	<ul style="list-style-type: none"> – SeeBeyondBorders strongly recommends that at least three people are together at all times, are vigilant of their surroundings and take special care after dark – Program participants are advised: – to take special care around traffic owing to volume of traffic and minimal observance of road rules, as well as driving on right-hand side of road – not to ride on motorbikes as a passenger or driver – if feeling unsafe in any vehicle, to speak up and ask the driver to take care, or leave the vehicle. 	
<p>Public safety – Inappropriate behaviour</p>	<ul style="list-style-type: none"> ▪ Person behaves in a culturally inappropriate manner according to local customs and norms 	<ul style="list-style-type: none"> – SeeBeyondBorders’ pre-departure orientation session provides guidelines on behavioural and cultural considerations to minimize personal negative impact – SeeBeyondBorders’ staff are available throughout the in-country program to offer advice and guidance on behavioural and cultural matters 	
<p>Program activities – Not able to participate</p>	<ul style="list-style-type: none"> ▪ Person is unable to participate in daily Program activities owing to injury or illness 	<ul style="list-style-type: none"> – If the injury or illness is not severe and does not require medical intervention or hospitalization, person is advised to rest in hotel for the day – SeeBeyondBorders’ staff member regularly checks person’s welfare in person and/or via phone – Program activities are reorganized to minimize impact of absent participant 	
<p>Program activities – Injury</p>	<ul style="list-style-type: none"> ▪ Participant is injured during a Program activity ▪ Child or community member is injured during activities 	<ul style="list-style-type: none"> – A First Aid kit is available at each Program activity location (Teaching workshops and Project team locations) – SeeBeyondBorders’ staffers and/or trained first-aiders are in attendance at each location – Program participants are advised to bring covered shoes to protect feet during activities at schools, on building projects, cycle rides, uneven surfaces, visits to ancient temple sites, etc. 	
<p>Program activities – Personal safety</p>	<ul style="list-style-type: none"> ▪ Participants find the activity too challenging 	<ul style="list-style-type: none"> – Program activities are voluntary – Participants are encouraged to take regular breaks during activities – Participants are fully briefed before commencing a task with the Projects Team in schools and/or communities to ensure the assignment is within their physical capabilities. 	

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		<ul style="list-style-type: none"> - Participants are asked to provide a health clearance letter from their doctor if they have a pre-existing medical condition - Program participants are required to take out travel insurance with adequate cover and strongly advised to use AIG Travel Insurance 	
<p>Child Protection – Inappropriate behaviour</p>	<ul style="list-style-type: none"> ▪ Participant attempts to groom a child ▪ Participant uses language or behaviour towards children that is inappropriate, harassing, abuse, sexually provocative, demeaning, or culturally inappropriate. ▪ Participant uses physical punishment with a child. ▪ Participant takes inappropriate photographs of children 	<ul style="list-style-type: none"> - In the pre-departure orientation session, participants are briefed on their obligations in relation to SeeBeyondBorders’ Child Protection policy, as well as culturally appropriate behaviour with children. - Participants are under the supervision of a SeeBeyondBorders staff member at all times while on location at schools and in communities - Program activities never allow individual participants and children to be alone together - SeeBeyondBorders strongly recommends that at least three people are together at all times, and they be vigilant of their surroundings and aware of suspicious or unusual activity. - Participants sign a Code of Conduct declaration that includes an undertaking to abide by the SeeBeyondBorders Child Protection Policy. 	
<p>Special areas – Cycle tours</p>	<ul style="list-style-type: none"> ▪ Participant is injured on cycle ride ▪ Participants find the activity too challenging ▪ Participant becomes separated from the group 	<ul style="list-style-type: none"> - Program participants are required to take out travel insurance with adequate cover and strongly advised to use AIG Travel Insurance. - Participants are asked to provide a health clearance letter from their doctor if they have a pre-existing medical condition. - SeeBeyondBorders’ staffers and/or trained first-aiders accompany all cycle rides and can provide First Aid assistance if required. - Program participants are advised to wear covered shoes and appropriate clothing for cycle ride activities - Back-up vehicle is in nearby attendance in case participant needs transportation home or to medical services - Participants are given tour leader’s mobile phone number and are requested to share their Cambodia-valid mobile phone numbers amongst the group. 	